

Section 2.2 Customer services and transactions

English	Traditional
(cooked/boiled) rice	米 飯 mǐ fàn
beef	牛 肉 niú ròu
bread	麵 包 miàn bāo
breakfast	早 飯 / 早 餐 zǎo fàn zǎo cān
cake	蛋 糕 dàn gāo
chicken	雞 jī
coffee	咖 啡 kā fēi
credit card	信 用 卡 xìn yòng kǎ
department store	百 貨 公 司 bǎi huò gōng sī
dollar (yuan)	元 / 塊 yuán kuài

duck	鴨 yā
dumpling	餃子 jiǎo zi
egg	蛋 / 雞蛋 dàn dàn
fish	魚 yú
fruit	水果 shuǐ guǒ
fruit juice	果汁 guǒ zhī
meat	肉 ròu
menu	菜單 cài dān
milk	牛奶 niú nǎi
money	錢 qián
moon cake	月餅 yuè bǐng
noodle	麵 / 麵條 miàn miàn tiáo

pork	豬 肉 zhū ròu
pound sterling	英 鎊 / 鎊 yīng bàng / bàng
restaurant	餐 廳 cān tīng
rice dumpling	粽 子 zong zi
roast	烤 kǎo
salesman/woman	售 貨 員 shòu huò yuán
shoe	鞋 xié
skirt	裙 子 qún zi
snack	點 心 diǎn xīn
soft drinks	汽 水 qì shuǐ
soup	湯 tāng
sweater/jumper	毛 衣 máo yī

tea	茶 chá
to cook, prepare a meal	做 飯 zuò fàn
to order (from a menu)	點 菜 diǎn cài
to pay	付 錢 fù qián
traveller ' s cheque	旅 行 支 票 lǚ xíng zhī piào
trousers	褲 子 kù zi
vegetable	青 菜 qīng cài
wallet, purse	錢 包 qián bāo
watch	手 錶 shǒu biǎo
water	水 shuǐ
wine	酒 jiǔ

Cafes and Restaurants- Foundation

English	Traditional
restaurant	餐 廳 cān tīng
breakfast	早 飯 / 早 餐 zǎo fàn zǎo cān
lunch	午 飯 / 午 餐 wǔ fàn wǔ cān
evening meal, dinner, supper	晚 飯 / 晚 餐 wǎn fàn wǎn cān
(cooked/boiled) rice	米 飯 mǐ fàn
bread	麵 包 miàn bāo
noodle	麵 / 麵 條 miàn miàn tiáo
to cook, prepare a meal	做 飯 zuō fàn
to order (from a menu)	點 菜 diǎn cài
menu	菜 單 cài dān
meat	肉 ròu

chicken	雞 jī
duck	鴨 yā
fish	魚 yú
beef	牛 肉 niú ròu
pork	豬 肉 zhū ròu
egg	蛋 (雞 蛋) dàn jī dàn
roast	烤 kǎo
vegetable	青 菜 qīng cài
fruit	水 果 shuǐ guǒ
fruit juice	果 汁 guǒ zhī
soup	湯 tāng
milk	牛 奶 niú nǎi

tea	茶 chá
water	水 shuǐ
soft drinks	汽水 qì shuǐ
coffee	咖啡 kā fēi
wine	酒 jiǔ
dumpling	餃子 jiǎo zi
snack	點心 diǎn xīn
cake	蛋糕 dàn gāo
moon cake	月餅 yuè bǐng
rice dumpling	粽子 zōng zi
to pay	付錢 fù qián
credit card	信用卡 xìn yòng kǎ

money	錢 qián
pound sterling	英 鎊 / 鎊 yīng bàng / bàng
dollar (yuan)	元 / 塊 yuán / kuài
chopsticks	筷子 kuài zi

Cafes and restaurants- Higher

English	Traditional
chips	薯 條 shǔ tiáo
fried	炒 chǎo
fried rice, noodles	炒 飯 , 炒 麵 chǎo fàn , chǎo miàn
Sweet	甜 tián
salty	鹹 xián

Knife and fork	刀 叉 dāo chā
sweets	糖 果 táng guǒ

Shops- Foundation

English	Traditional
Shopping centre	購 物 中 心 gòu wù zhōng xīn
department store	百 貨 公 司 bǎi huò gōng sī
salesman/woman/sales assistant	售 貨 員 shòu huò yuán
shoe	鞋 xié
skirt	裙 子 qún zi
sweater/jumper	毛 衣 máo yī
trousers	褲 子 kù zi

watch	手 錶 shǒu biǎo
to pay	付 錢 fù qián
credit card	信 用 卡 xìn yòng kǎ
dollar (yuan)	元 / 塊 yuán kuài
pound sterling	英 鎊 / 鎊 yīng bàng bàng
wallet, purse	錢 包 qián bāo
Present, gift	禮 物 lǐ wù
Kite	風 箏 fēng zhēng
Chinese brush	毛 筆 máo bǐ
Chinese painting	國 畫 guó huà
chopsticks	筷 子 kuài zi
camera	照 相 機 zhào xiāng jī

Television set	電 視 機 diàn shì jī
clock	鐘 zhōng
Mobile phone	手 機 shǒu jī
radio	收 音 機 shōu yīn jī
postcard	明 信 片 míng xìn piàn
Post office	郵 局 yóu jú
stamp	郵 票 yóu piào

Shops- Higher

English

Traditional

試 穿 / 試 試 (看 大 小 合)
shì chuān shì shì kàn dà xiǎo hé

to try on (for size)

適 不 合 適)
shì bú hé shì

	號 / 號碼 (大號, 中 hào / hào mǎ (dà hào , zhōng
Size — large, medium, small))	號, 小號) hào xiǎo hào
clothes	衣服 yī fú
trainers	運動鞋 yùn dòng xié
souvenir	紀念品 jì niàn pǐn
expensive	貴 guì
cheap	便宜 biàn yí
Sale /reduce price	減價 jiǎn jià

Dealing with problems- Foundation

English	Traditional
mistake	不對 / 錯 bú duì cuò

damaged	壞 的 / 壞 了 huài de / huài le
not working/functioning	壞 的 / 壞 了 huài de / huài le
Change (to another one)	換 huàn
feeling unwell	不 舒 服 bú shū fú
service	服 務 fú wù
disappear/lost something	不 見 了 bú jiàn le
hospital	醫 院 yī yuàn
money	錢 qián
police station	警 察 局 jǐng chá jú
policeman	警 察 jǐng chá
manager	經 理 jīng lǐ
problem	問 題 wèn tí

Method, solution	辦法 bàn fǎ
noise	吵 chǎo
Size (clothes, shoes etc)	號 / 號碼 hào hào mǎ

Dealing with problems- Higher

English	Traditional
accident	意外 yì wài
Ill / sick / unwell	不舒服 / 病 bú shū fú bìng
fever	發燒 fā shāo
hurt / injured	傷 shāng
to have ache	痛 tòng
noise	吵 / 噪音 chǎo zào yīn

polite	有 禮 貌 yǒu lǐ mào
Pleased / satisfactory	滿 意 mǎn yì
pollutiion	污 染 wū rǎn
unsafe	不 安 全 bú ān quán
take medicine	吃 藥 chī yào